

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
AUGUST 2024**

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
37697	08/26/22 08/30/24	Request Schedule Closed	Durations 735.0 S-to-C 704.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd Trace Harbor Rd District 1
40870	01/08/24 08/02/24	Request Schedule Closed	Durations 207.0 S-to-C 204.0 O-to-C	Culvert Repair Medium Priority Need culvert extended on both sides	Brown, Shirley Road Maintenance	Fulther, Thomas Ratliff Ferry Rd Ratliff Ferry Rd District 5
40871	01/08/24 08/09/24	Request Schedule Closed	Durations 214.0 S-to-C 204.0 O-to-C	Culvert Repair Medium Priority Need culvert extended on each ends	Brown, Shirley Road Maintenance	Moore, Tylor Cedar Hill Rd Cedar Hill Rd District 4
41036	02/12/24 08/14/24	Request Schedule Closed	Durations 184.0 S-to-C 169.0 O-to-C	Ditching Medium Priority Needs road ditched	Brown, Shirley Road Maintenance	Caller Debbie Drive Debbie Dr District 5
41143	02/26/24 08/08/24	Request Schedule Closed	Durations 164.0 S-to-C 155.0 O-to-C	Culvert Repair Medium Priority Needs end of driveway repaired. Asphalt separated from driveway and road, car scrapes asphalt coming out of driveway onto road.	Brown, Shirley Road Maintenance	Schaffhauser, John Quail Hollow Quail Hollow District 1
41224	03/06/24 08/22/24	Request Schedule Closed	Durations 169.0 S-to-C 146.0 O-to-C	Culvert Repair Medium Priority Need road repaired, need culvert across road replaced	Brown, Shirley Road Maintenance	Burrell Jones Ln Jones Ln District 5
41236	03/08/24 08/29/24	Request Schedule Closed	Durations 174.0 S-to-C 144.0 O-to-C	Drainage Medium Priority Water sits in front of her driveway when it rains.	Brown, Shirley Road Maintenance	Yalonda North Deerfield Dr North Deerfield Dr District 5

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
41268	03/12/24 08/13/24	Request Schedule Closed	Durations 154.0 S-to-C 140.0 O-to-C	Culvert Repair Medium Priority Culvert caved in, not holding water	Brown, Shirley Road Maintenance	Bowe, Timothy Cleo Clark Rd Cleo Clark Rd Cleo Clark Rd	Cleo Clark Rd District 5
41336	03/20/24 08/15/24	Request Schedule Closed	Durations 148.0 S-to-C 132.0 O-to-C	Culvert Repair Medium Priority Culvert is crushed in, water not flowing through	Brown, Shirley Road Maintenance	Winston, Betty Sharon Rd Sharon Rd	Sharon Rd District 5
41355	03/22/24 08/22/24	Request Schedule Closed	Durations 153.0 S-to-C 130.0 O-to-C	Culvert Repair Medium Priority Stated that every since the road was paved, her yard floods when it rains	Brown, Shirley Road Maintenance	Young, Jimmie Luckett Ln Luckett Ln	Luckett Ln District 5
41369	03/25/24 08/30/24	Request Schedule Closed	Durations 158.0 S-to-C 127.0 O-to-C	Culvert Repair Medium Priority Name: Kelly Spivey review the culvert and plan of action to	Brown, Shirley Road Maintenance	Spivey, Kelly Lep Childress Rd Lep Childress Rd	Lep Childress Rd District 4
41377	03/25/24 08/30/24	Request Schedule Closed	Durations 158.0 S-to-C 127.0 O-to-C	Culvert Repair Medium Priority Need culvert at address and across the road	Brown, Shirley Road Maintenance	Valentne, David Simpson Rd Simpson Rd	Simpson Rd District 5
41388	03/26/24 08/28/24	Request Schedule Closed	Durations 155.0 S-to-C 126.0 O-to-C	Ditching Medium Priority Drainage problem on the other side of road	Brown, Shirley Road Maintenance	king, Parish Ellis Rd Ellis Rd	Ellis Rd District 4
41398	03/26/24 08/23/24	Request Schedule Closed	Durations 150.0 S-to-C 126.0 O-to-C	Ditching Medium Priority Need ditching in front of his house and his culvert needs unstopping.	Brown, Shirley Engineering	Oliphant, Anthony South Deerfield Drive South Deerfield Drive	South Deerfield Dr District 1

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
41430	04/01/24 08/20/24	Request Schedule Closed	Durations 141.0 S-to-C 120.0 O-to-C	Culvert Repair Medium Priority Name: Lovenso Henderson ers on the road. Time has passed and we are still	Brown, Shirley Road Maintenance	Henderson, Lovenso Livingston Vernon Rd Livingston Vernon Rd District 4
41494	04/04/24 08/23/24	Request Schedule Closed	Durations 141.0 S-to-C 117.0 O-to-C	Drainage Medium Priority Water coming off Yandell is flooding the yard n	Brown, Shirley Road Maintenance	Guffey, Blake Coventry Ln Yandell Rd District 5
41495	04/04/24 08/16/24	Request Schedule Closed	Durations 134.0 S-to-C 117.0 O-to-C	Culvert Repair Medium Priority The culvert under the street not functioning correctly. Water is not going through it but around it eroding the road	Brown, Shirley Road Maintenance	Terry Hunt Cir Hunt Cir District 3
41528	04/08/24 08/15/24	Request Schedule Closed	Durations 129.0 S-to-C 113.0 O-to-C	Culvert Repair Medium Priority Culvert has a deep hole on it, scrubbing there vehicles	Brown, Shirley Road Maintenance	Hunter, Beatrice Mcdougal Rd Mcdougal Rd District 4
41638	04/16/24 08/30/24	Request Schedule Closed	Durations 136.0 S-to-C 105.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Perry Pleasant Gift Pleasant Gift Rd District 5
41713	04/18/24 08/02/24	Request Schedule Closed	Durations 106.0 S-to-C 103.0 O-to-C	Culvert Repair Medium Priority Needs gravel on culvert, rain washed it away	Brown, Shirley Road Maintenance	Lockett, Joyce Grown Williams Rd Grown Williams Rd District 5
41747	04/22/24 08/29/24	Request Schedule Closed	Durations 129.0 S-to-C 99.0 O-to-C	Drainage Medium Priority Garage flooded from the drainage from the road	Brown, Shirley Road Maintenance	Furr, Brandi Grayhawk Dr Grayhawk Dr District 1

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
41793	04/25/24 08/14/24	Request Schedule Closed	Durations 111.0 S-to-C 96.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burks, Banvo Holy Hill Ln	Holy Hill Ln District 5
Requesting for sxtension be added to both end of culvert to widen his driveway							
41847	04/30/24 08/14/24	Request Schedule Closed	Durations 106.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Daniels, Rodney Virililia Rd	Virililia Rd District 4
Driveway, and culvert is completed washed out							
41954	05/10/24 08/27/24	Request Schedule Closed	Durations 109.0 S-to-C 81.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Willie Virgin Mary Rd	Virgin Mary Rd District 5
Needs a culvert extension or replacement							
41979	05/13/24 08/27/24	Request Schedule Closed	Durations 106.0 S-to-C 78.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Caller Sugar Ln	Sugar Ln District 3
Need road repaired							
42035	05/20/24 08/14/24	Request Schedule Closed	Durations 86.0 S-to-C 71.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rick, Walker Moss Rd	Moss Rd District 5
Need culvert unstopped							
42061	05/22/24 08/09/24	Request Schedule Closed	Durations 79.0 S-to-C 69.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bennett Center St	Center St District 3
Requesting for a culvert to be installed							
42063	05/22/24 08/07/24	Request Schedule Closed	Durations 77.0 S-to-C 69.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bennett Center St	Center St District 3
Requesting for gravel on the driveway							

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
42072	05/23/24 08/29/24	Request Schedule Closed	Durations 98.0 S-to-C 68.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lockett, S Lottville Rd District 5
Culvert needs gravel on top of it when it rains it's muddy						
42148	06/03/24 08/12/24	Request Schedule Closed	Durations 70.0 S-to-C 57.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hootsell Beaverdam Rd District 5
Road needs grading						
42152	06/03/24 08/07/24	Request Schedule Closed	Durations 65.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sam Sharon Rd District 5
Culvert washed out under the road						
42167	06/04/24 08/28/24	Request Schedule Closed	Durations 85.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Cotton Blossom Rd District 5
Culvert under the road has collapsed						
42174	06/04/24 08/29/24	Request Schedule Closed	Durations 86.0 S-to-C 56.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown Twelve Oaks Trace District 4
Ditches need cleaning out on this road						
42178	06/05/24 08/16/24	Request Schedule Closed	Durations 72.0 S-to-C 55.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr District 1
Culvert needs to be cleaned ditches holding water and not draining						
42195	06/07/24 08/23/24	Request Schedule Closed	Durations 77.0 S-to-C 53.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Burkes, Johnny Tithelo Rd District 5
Requesting for ditching to be done						

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
42229	06/11/24 08/28/24	Request Schedule Closed	78.0 S-to-C 49.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lawrence Mt Leopard Rd	Mt Leopard Rd District 4
Cross drain has rotten out, and also the culvert in the driveway							
42251	06/12/24 08/23/24	Request Schedule Closed	72.0 S-to-C 48.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clark, Kim Moss Rd	Moss Rd District 5
Need culvert installed on new property							
42284	06/17/24 08/21/24	Request Schedule Closed	65.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Patridge, Jeffrey Cane Creek Rd	Cane Creek Rd District 4
Culvert collapsed and rotted out							
42317	06/18/24 08/30/24	Request Schedule Closed	73.0 S-to-C 42.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Garrett, Robert Truit Rd	Truitt Rd District 5
Ditches at driveway needs to be cleaned out							
42344	06/21/24 08/02/24	Request Schedule Closed	42.0 S-to-C 39.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	McIntyre, John Heindl Rd	Heindl Rd District 4
Gravel part of the road needs to be graded has a was out in the middle							
42373	06/25/24 08/21/24	Request Schedule Closed	57.0 S-to-C 35.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Keith Cobbville Dr W	Cobbville Dr W District 5
Needs culvert repair							
42398	07/01/24 08/01/24	Request Schedule Closed	31.0 S-to-C 29.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Willis, Spence Gus Green Rd	Gus Green Rd District 4
Need culvert installed on new property							

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
42408	07/02/24 08/30/24	Request Schedule Closed	Durations 59.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Need culvert installed, flagged with yardsticks	Brown, Shirley Road Maintenance	Smith, Cree Sulphur Springs Rd Sulphur Springs Rd District 5
42431	07/08/24 08/12/24	Request Schedule Closed	Durations 35.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Need culvert installed for new construction, property is flagged.	Brown, Shirley Road Maintenance	Landing, Cyd Old Hwy 16 Old Hwy 16 District 5
42443	07/08/24 08/30/24	Request Schedule Closed	Durations 53.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Need culvert installed on second entrance to get to cementary	Brown, Shirley Road Maintenance	Miggins, Randy John Day Rd John Day Rd District 5
42457	07/09/24 08/02/24	Request Schedule Closed	Durations 24.0 S-to-C 21.0 O-to-C	Culvert Clean Out Medium Priority Road Maintenance Culvert stopped up, causing the yard to flood and hold water	Brown, Shirley Road Maintenance	Kelly, Stephanie Channel Ln Channel Ln District 1
42465	07/10/24 08/28/24	Request Schedule Closed	Durations 49.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert repair	Brown, Shirley Road Maintenance	Evans, Terrance Loring Rd Loring Rd District 5
42485	07/12/24 08/15/24	Request Schedule Closed	Durations 34.0 S-to-C 18.0 O-to-C	Ditching Medium Priority Road Maintenance Ditch retaining water can't cut ditch because of water	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr Twin Cedars Dr District 1
42486	07/12/24 08/20/24	Request Schedule Closed	Durations 39.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert near address is caving in has a stick in hole with caution tape on it	Brown, Shirley Road Maintenance	Stewart, Keith Sunset Cir Sunset Cir District 1

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
42494	07/15/24 08/01/24	Request Schedule Closed	Durations 17.0 S-to-C 15.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up	Brown, Shirley Road Maintenance	Robinson, Amy Caroline Blvd Caroline Blvd District 4
42513	07/17/24 08/22/24	Request Schedule Closed	Durations 36.0 S-to-C 13.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Ackinson, Mike Burrell Rd Burrell Rd District 5
42517	07/17/24 08/30/24	Request Schedule Closed	Durations 44.0 S-to-C 13.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Smitheart, Pamela Stout Rd Stout Rd District 4
42528	07/19/24 08/05/24	Request Schedule Closed	Durations 17.0 S-to-C 11.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Ray, Wayne Glen Cv Glen Cove District 2
42561	07/24/24 08/30/24	Request Schedule Closed	Durations 37.0 S-to-C 6.0 O-to-C	Ditching Medium Priority Need ditching done to stopped the flooding	Brown, Shirley Road Maintenance	Carson, Angela Barnes Rd Barnes Rd District 1
42584	07/29/24 08/30/24	Request Schedule Closed	Durations 32.0 S-to-C 1.0 O-to-C	Culvert Installation Medium Priority Culvert installed on new property	Brown, Shirley Road Maintenance	Jones, Sidney Patrick Rd Patrick Rd District 4
42587	07/29/24 08/23/24	Request Schedule Closed	Durations 25.0 S-to-C 1.0 O-to-C	Culvert Repair Medium Priority Culvert sitting up too high, and wrong causing problems	Brown, Shirley Road Maintenance	Sosebee, John Stump Bridge Rd Stump Bridge Rd District 5

Madison County Road Department

Reporting Dates 08/01/24 through 08/30/24

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
-------	-------	-----------------	-----------------------	------------------	---------------------

Open Requests:	56	106.9 S-to-C Average Duration			
		86.8 O-to-C Average Duration			

Total Requests:	56	106.9 S-to-C Average Duration			
		86.8 O-to-C Average Duration			
